RxWeb
Scripted App

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I. Overview

I. Overview

Scripted is a secure mobile app designed to integrate seamlessly with the RxWeb PMR system, the app brings essential workflow tools together in one convenient place, helping teams manage daily tasks with greater speed, accuracy, and visibility.

Scripted works alongside RxWeb, providing real-time access to prescription and workflow information on the go. Secure access is ensured through QR code authentication, requiring users to log in via their RxWeb branch before accessing the mobile app.

Depending on user access, the app includes a range of powerful workflow tools:

- **Bag Tracker** – Assign bags to storage locations, notify patients, locate and hand out stored bags.
- **Token Viewer** – View EPS Tokens.
- **Picklist Generator** – Generate picking lists to help with prescription processing.
- **Nomination Checker** – View and set patient nominations.
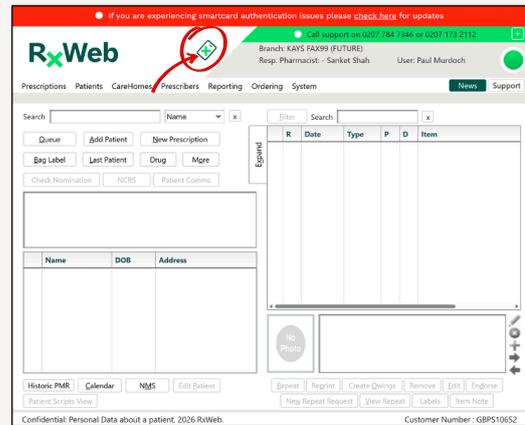- **Collect and Claim** – Mark prescriptions as collected and claimed direct from the app.

Note:
Smartcard access is required to enable the Collect, Claim and Nomination functionalities.

II. Logging In

II. Logging In

Log into your RxWeb branch and then, click on the Scripted logo at the top of the screen.
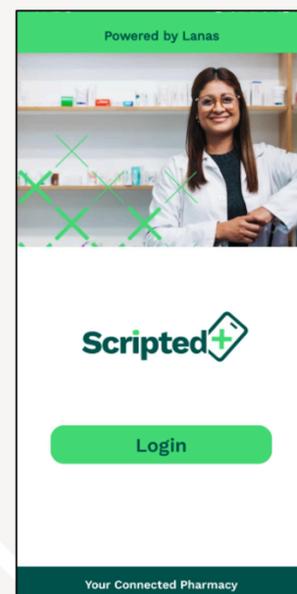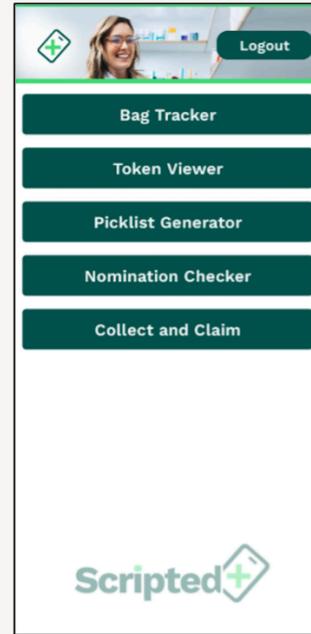

A QR Code popup window will open.

Open the Scripted App on your mobile device and tap Login.

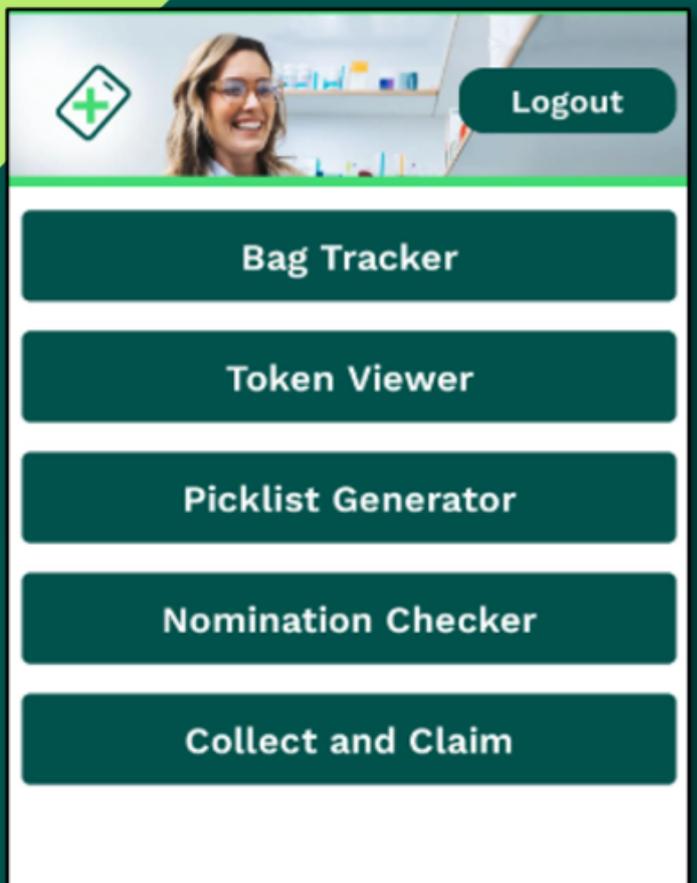You will need to allow the app to access your device's camera and then scan the QR code from the RxWeb screen.

II. Logging In

Once you've logged in, the Scripted App will display a list of functions along with an option to log out at the top of the screen.
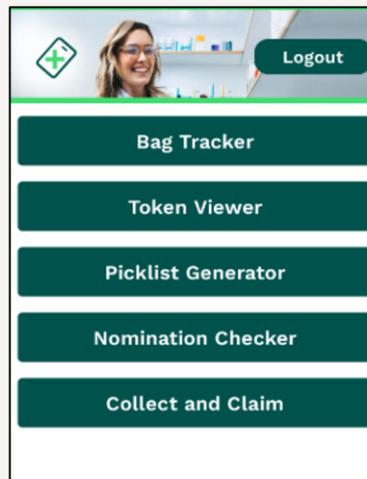
III. Bag Tracker

III. Bag Tracker

To use the Bag Tracker function in the Scripted App you first need to have set up your storage locations in RxWeb (See the separate guide on how to do this).

3.1 Adding Bags

1. In the Bag Tracker section of the Scripted App, tap on the **Add Script** button in the bottom left-hand corner of the screen.
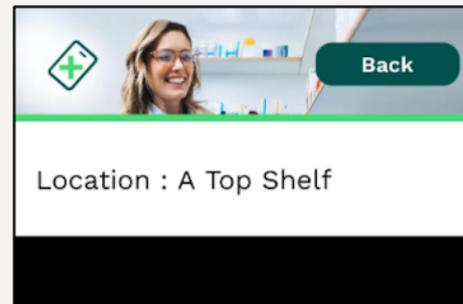
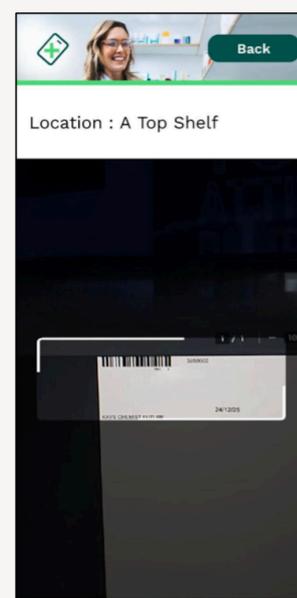2. The app will then access the device camera for you to scan the barcode label of the storage location.

III. Bag Tracker

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3. Once the location has been scanned it will display at the top of the screen.	
4. Next, scan the barcode on the prescription bag label.	
5. Open the Scripted App on your mobile device and tap Login. Once the bag label has been scanned, you can tap on the **Add** or **Add + SMS** button (if the patient has consented to receiving SMS messages) to add the bag to the storage location and send the patient a text message to inform them their prescription is ready to collect.	
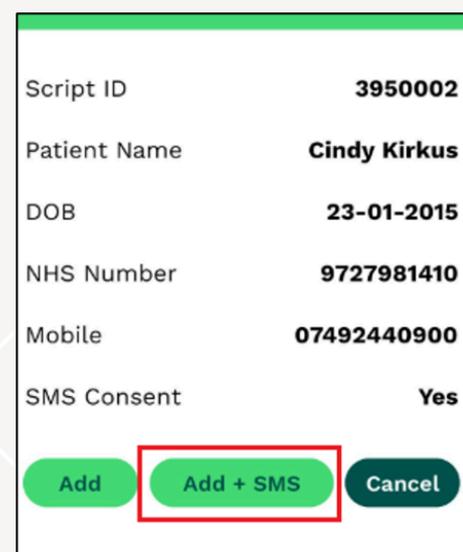
3.2 Handing Out

1. When a patient arrives at the pharmacy to collect their prescription you can use the Bag Tracker to locate which storage location their items are in.
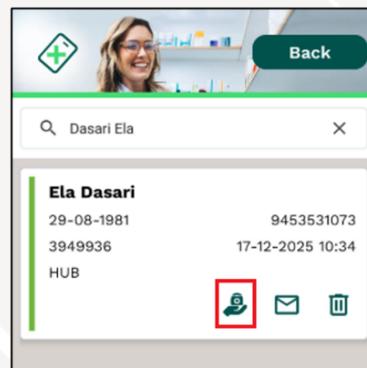
   Enter the patient's name in the search box at the top of the screen.
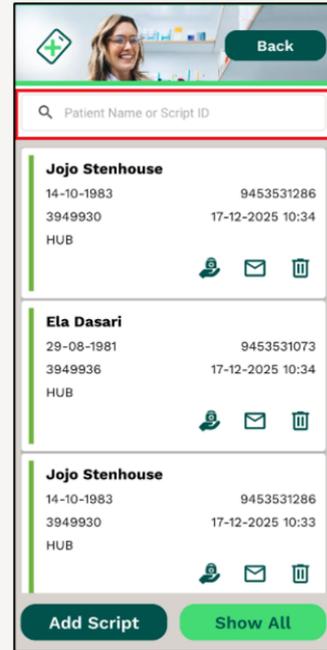
2. This will filter the screen to show any bags for the patient, along with their location in the pharmacy.
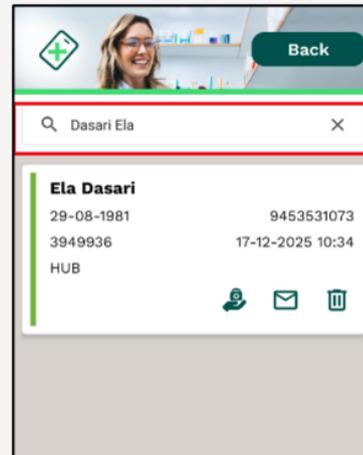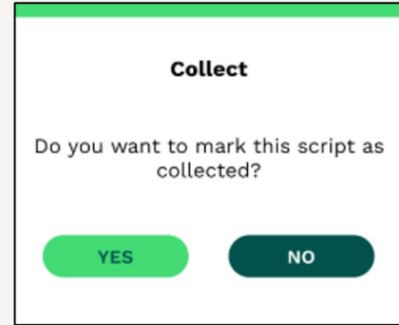

3. To hand out the bag, tap on the **Handout** icon.

3.2 Handing Out

4. You will then be asked if you want to mark the EPS prescription as collected.

Collect

Do you want to mark this script as collected?

YES   NO

5. After marking the prescription as Collected you will be prompted to select the patient's Exemption status:

Back

Choose Exemption

No Exemption: appropriate charge paid

Is 60 years of age or over or is under 16 years of age

is 16, 17 or 18 years of age in full time education

has a valid maternity exemption certificate

has a valid medical exemption certificate

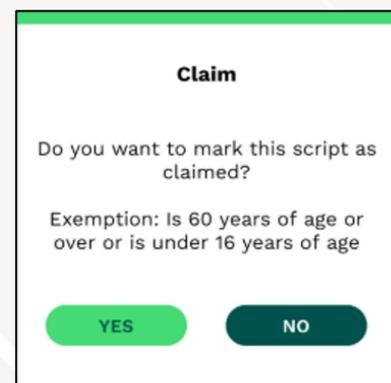has a valid prescription pre-payment certificate

Prescription Exemption Certificate issued by the Ministry of Defence

*gets Income Support (IS)

*gets Income based Jobseeker's Allowance (JSA (IB))

6. Once the Exemption status has been updated, you will be prompted to claim for the script as well.

Claim
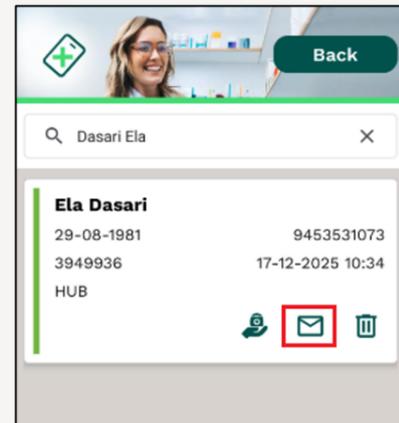
Do you want to mark this script as claimed?

Exemption: Is 60 years of age or over or is under 16 years of age
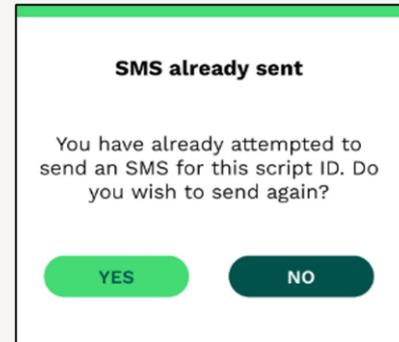
YES   NO

3.3 Additional SMS Notifications

1. You can send additional SMS notifications to patients as reminders if they haven't come to the pharmacy to collect their medication.

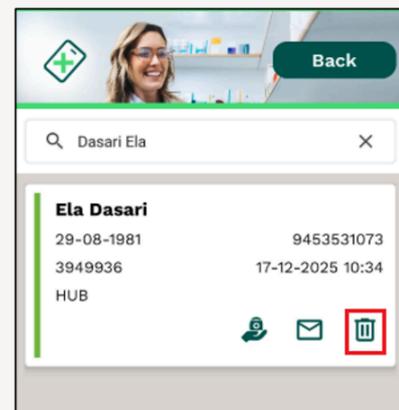   Search for the patient and then tap on the envelope icon to send an SMS.

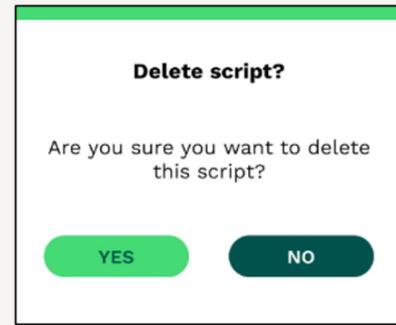2. If you had previously sent an SMS when adding the bag, you will see the following prompt:

3.4 Deleting Bags

1. If you need to delete a bag from the bag tracker you can do this by tapping on the Bin icon after searching for a patient.
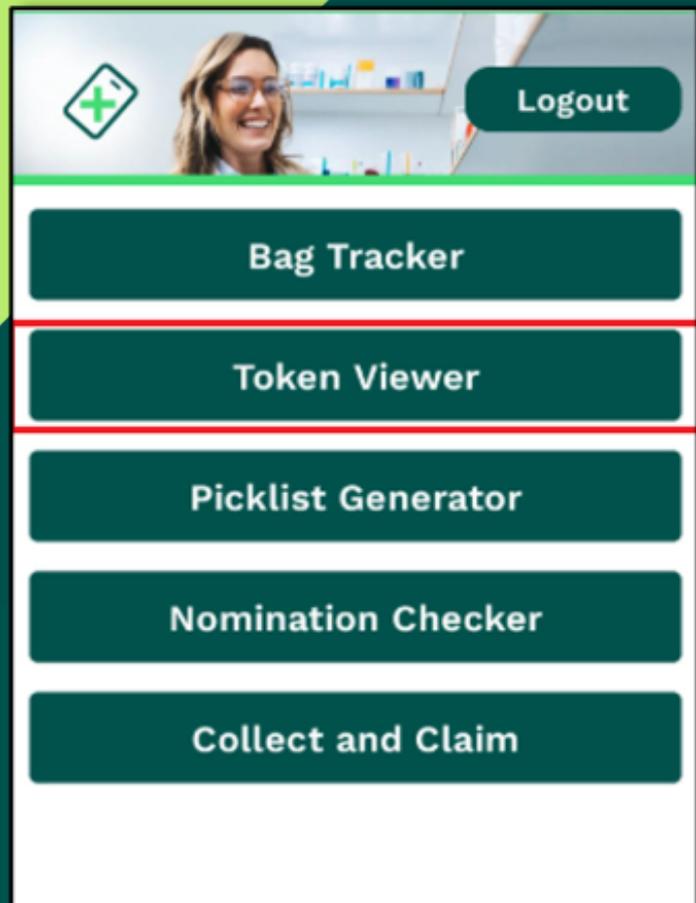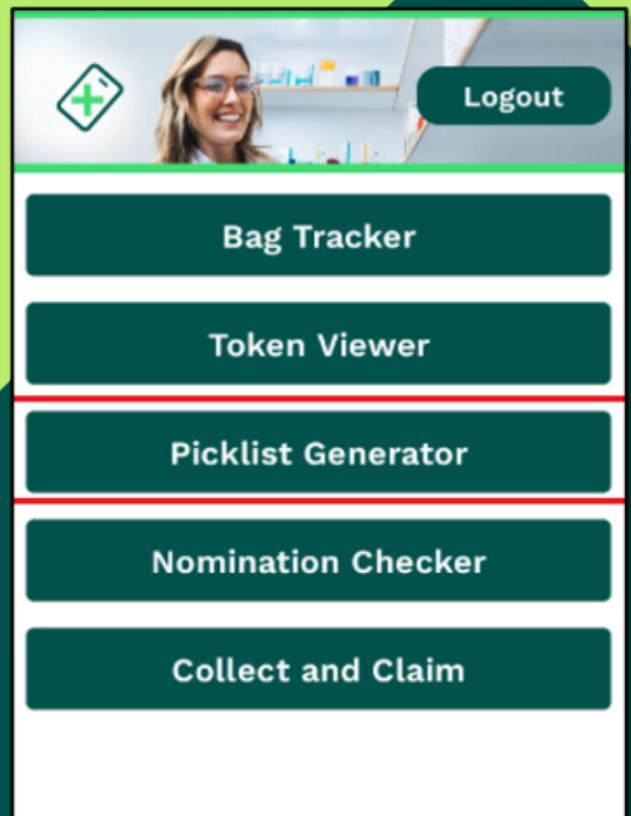
3.4 Deleting Bags

2. You will be prompted to confirm your action.

IV.
Token
Viewer

Logout

Bag Tracker

Token Viewer

Picklist Generator

Nomination Checker

Collect and Claim

R×Web

IV. Token Viewer

1. From the Token Viewer screen, you can either scan a bag label barcode or enter the script ID manually.

2. The prescription token associated with the script ID will then be displayed.

You can also view the right-hand side of the token by tapping on the **RHS** button at the bottom of the screen.

V. Picklist Generator

V. Picklist Generator

1. From the **Picklist Generator** screen, you can scan in multiple barcoded bag labels and then generate a list of items required to fulfil the dispensing of those prescriptions.
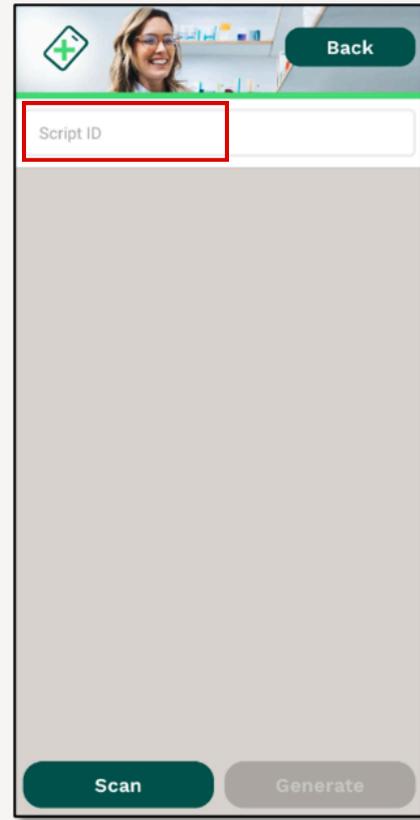
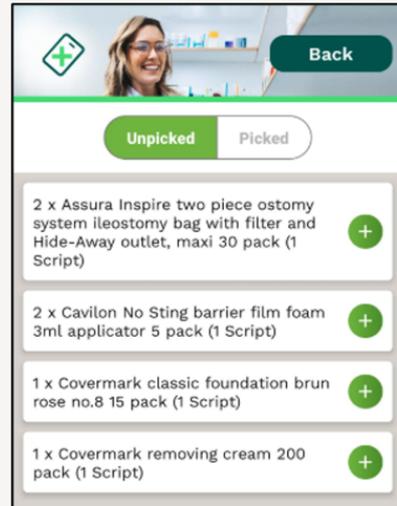2. After scanning the bag labels, tap on the **Generate** button at the bottom of the screen.
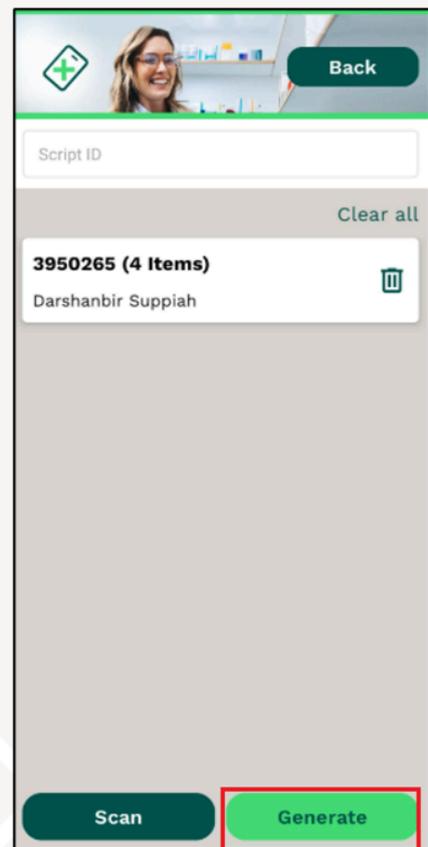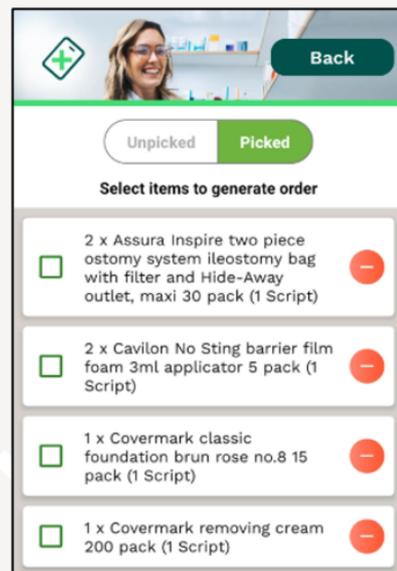
V. Picklist Generator

3. Your picklist will then be displayed.
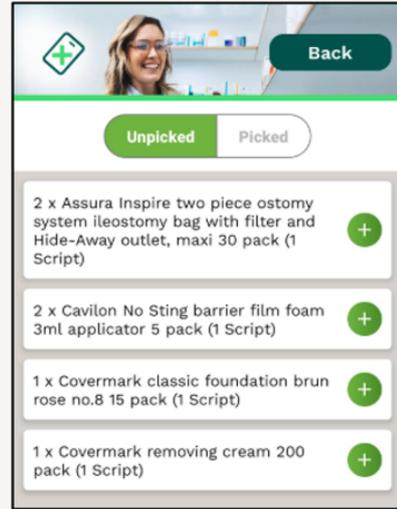
4. As items are being picked, they can be moved from the **Unpicked** screen to the **Picked** screen by tapping the + icon next to each item.

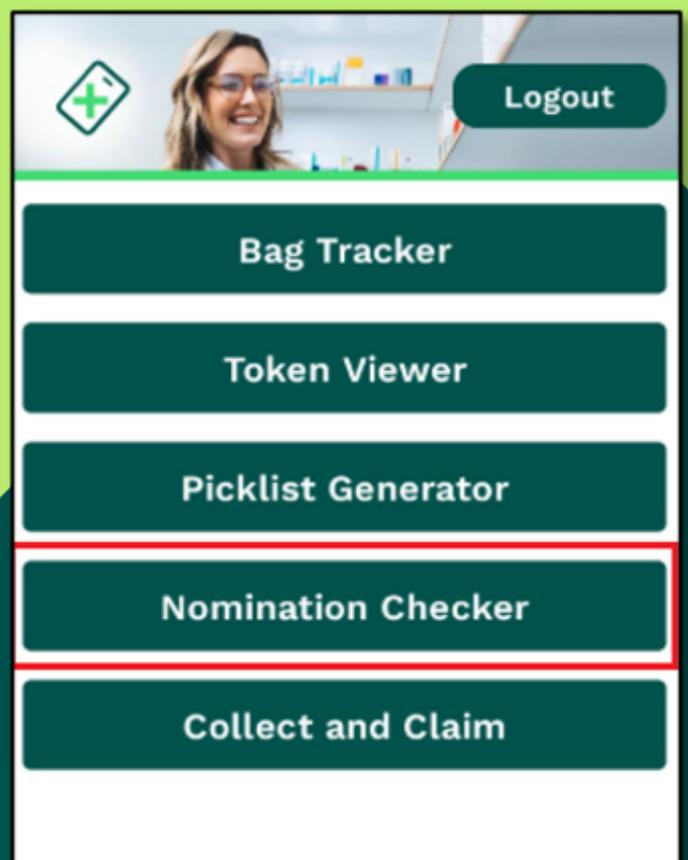5. You can toggle over to the **Picked** screen by tapping the button at the top of the list.

V. Picklist Generator

6. From the Picked screen you can also re-order the items by selecting them on screen and then tapping the **Generate Order** button at the bottom of the screen.
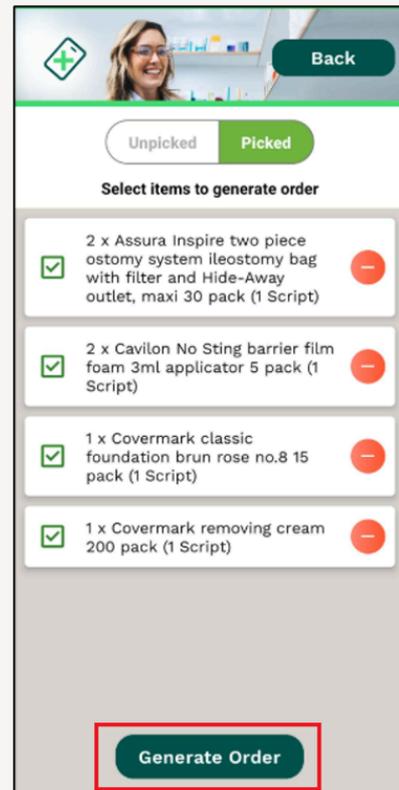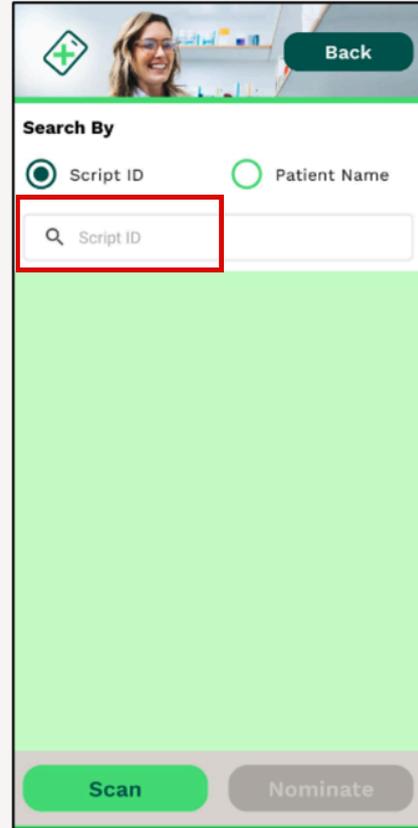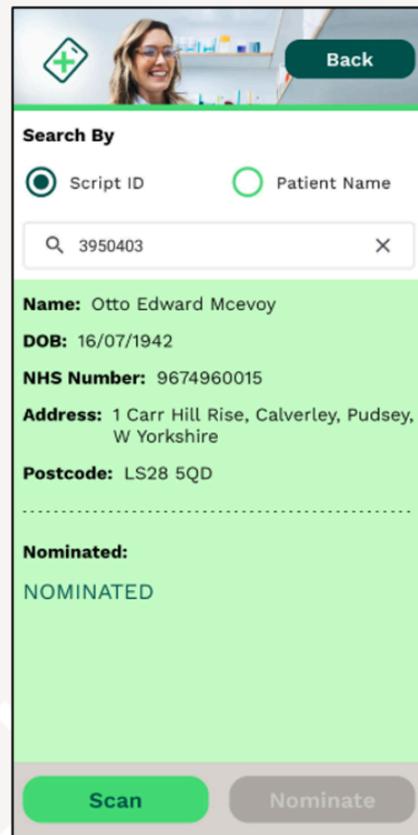
VI. Nomination Checker

VI. Nomination Checker

1. To check a patient nomination, you can either scan a bag label barcode or search for the patient by name.
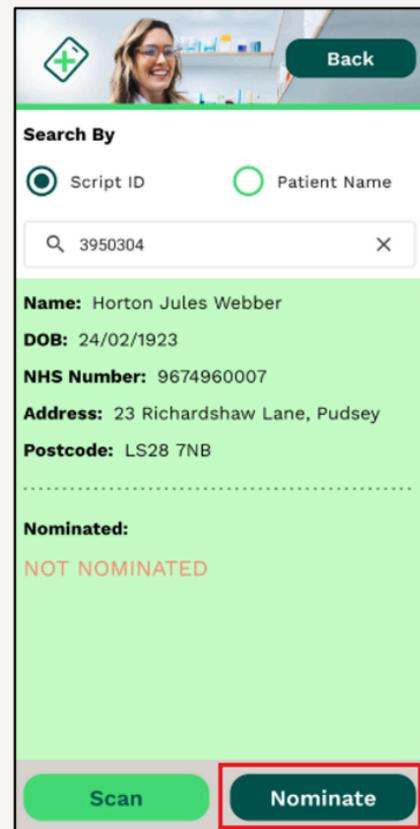

2. The app will then display the patient details and if they are already nominated to your pharmacy, the screen will display the status as **NOMINATED**

VI. Nomination Checker

3. If the patient is not nominated to your pharmacy the status will display as **NOT NOMINATED**

You can then set the nomination to your pharmacy by tapping on the **Nominate** button at the bottom of the screen.
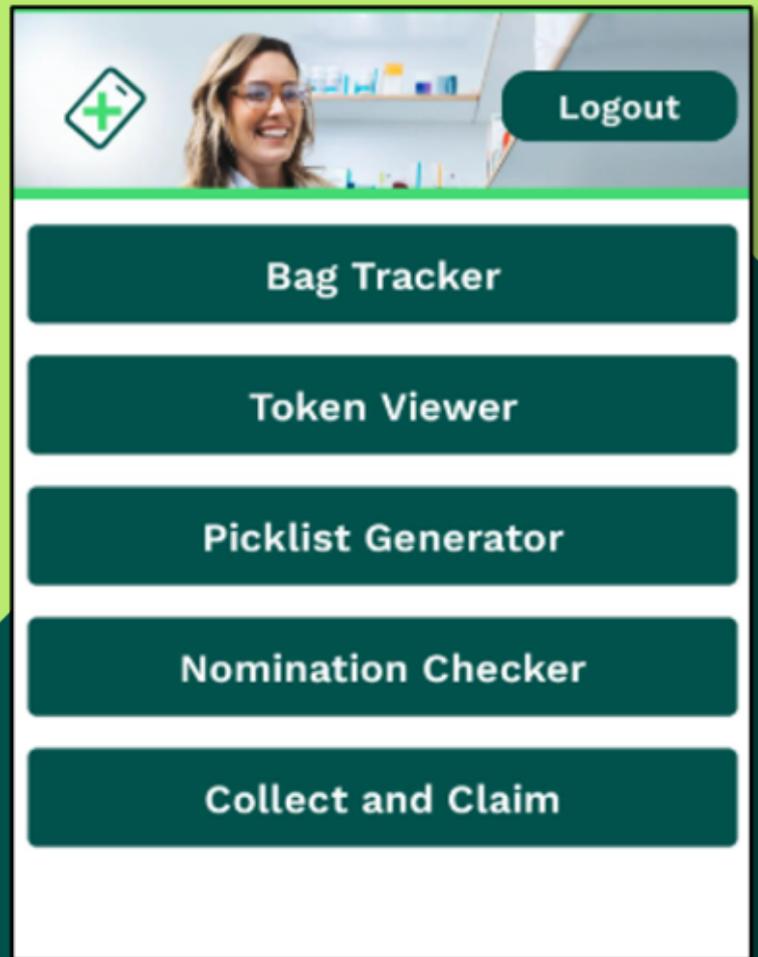
VI.
Collect
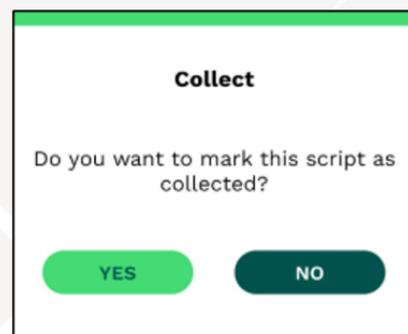# and Claim

VI. Collect and Claim

1. From the **Collect and Claim** screen you can scan a barcoded bag label to bring up the prescription associated with that bag label.

2. The prescription status will be visible (**To Be Collected** or **To Be Claimed**) and the relevant button associated with the status will be available (**Collect** or **Claim**)

3. Tap on the button and you will be prompted to confirm your choice.

VI. Collect and Claim

4. When marking collected, if you need to set an Exemption status for the patient, you will be prompted on the next screen.

5. After setting the Exemption status, you will be prompted to Claim for the prescription as well.