

RxWeb System Requirements 2025

Built for Pharmacies. Designed for Efficiency.

System Requirements

Broadband Minimum Specification

- Static outbound IP address
- Minimum 10.0 Mbps download / 2.0 Mbps upload

Broadband Recommended Specification

- Static outbound IP address
- Above 10.0 Mbps download / 4.0 Mbps upload
- Fibreoptic if available

Operating System

- Windows 10 (64-Bit)
- Windows 11

PC Minimum Specification

- Intel i5 processor or equivalent
- 8 GB memory

PC Recommended Specification

- Intel i7 processor or equivalent
- 16 GB memory

Web Browser

- Google Chrome

Printers

Label Printers

Printer	Connection Type
Zebra GK420d	USB
Zebra GX420d	USB
Zebra ZD420D	USB
Brother TD-4420DN	USB
Zebra ZD421	USB
Zebra ZD220	USB

Please note: As our recommended label printers do not have network connectivity, we do not support sharing of label printers between multiple PCs.

Endorsing Printers

Printer	Connection Type	Connection Type
Zebra GK420d	USB	Most other laser printers can also be used if equipped with a 'Manual Feed' slot capable of printing DL size envelopes.

Please note: We only support printer sharing when the printer is network enabled and connected to your router either wirelessly or using Ethernet port. We do not support locally shared printers.

Printers

Endorsing Printers

Printer	Connection Type	Connection Type
Brother HL Series	USB	Any model number beginning with HL or HL-L

Please note: We only support printer sharing when the printer is network enabled and connected to your router either wirelessly or using Ethernet port. We do not support locally shared printers.

Please note: Other A4 printers may be capable of printing tokens, if they do not have paper size recognition built into their firmware. However, we cannot guarantee they will operate as expected without prior testing.

Endorsing Printers

Printer	Connection Type	Connection Type
Most A4 Laser Printers	USB	-

Please note: We only support printer sharing when the printer is network enabled and connected to your router either wirelessly or using Ethernet port. We do not support locally shared printers.

1D Scanners

- Symbol LS-2208
- Metrologic MS9520

2D Scanners

- Zebra DS2208
- Zebra DS9208
- Zebra DS2278