



RxWeb

Release Overview

Release Version R3 (October 2025)

RxWeb R-XXXX Release Overview

Contents

Accuracy Checker Updates	3
Navigation Behaviour	3
Expiring Items	4
Audible Alerts	4
VTM NMS Flagging	5
VTM Advisory Notes – Group Function	6
Patient Matching Changes	7
No Match Found	8
NHS Number Matched	8
Patient Details Matched	9
Managed Nomination	10
Patient Insights	11
EPS2 Auto-Claim	12
Claim Restricted List	13
Group TO BE CLAIMED View	13
IP Required Column in TO BE CLAIMED	14
FP34 Changes	16
Patient Name on Drug Note	17
Auto-Archiving of Repeat Requests	17
One-Click Print Interactions	18
Changes Around Mobile Login	18
RxWeb App Changes	19
Bag Location in Patient Script View	19
Various Minor Cosmetic & Navigation Changes and Bug Fixes	19
Additional Reports/Changes	19
Back-End Updates	19

Accuracy Checker Updates

We have been working closely with customers to improve the RxWeb Accuracy Checker based on their feedback and have included the following changes.

Navigation Behaviour

We have changed how the cursor moves between scans. Where a Scan is successful and isn't the last pack to be scanned, the cursor retains the result on screen but awaits the next Dispensing Label scan. Meaning users do not have to press Next item. Where a Scan is successful and is the last pack to be scanned, the cursor retains the result on screen but moves to the next Bag label Scan. Meaning users do not have to press Next Patient. This has improved the speed and reduced the need to touch the keyboard/mouse.

We have also set specific behaviours where the results are failures (red crosses). For example, where the Fail is because a product has expired. The cursor remains awaiting a new product to be scanned, with the expectation being the pack would be changed for an in-date product pack.

Accuracy Checker

TokenPMR

Bag Label Scan

Lara Fowler NHS: 9728271735 DOB: 17/01/2020 Age: 5

Address: 1 Lilac Avenue, Scunthorpe, S Humberside, DN16 1JG

Dispensing Label

Amoxicillin 500mg capsules

Product Scan

Amoxicillin 500mg capsules (Milpharm Ltd) 21 capsule

Correct Patient

Item is on Prescription

Correct Product Match

Product not expired

EXPIRY DATE

31 Mar 2026

Dispensed

56 x Flucloxacillin 500mg capsules

Take One Daily

Scanned : 56 / 56

Dispensed

21 x Amoxicillin 500mg capsules

Take One Daily

Scanned : 21 / 21

Checked Label

Next Item

Next Patient

Confidential: Personal Data about a patient. 2025 RxWeb.

Customer Number : COH01

Expiring Items

Where a Product is due to expire within 90 Days, we now present the question to the user. It is expiring in X Days, are you handing it out or not. If Yes, the Scanned count is increased. If No, it awaits a scan for a new product pack.

Accuracy Checker

TokenPMR

Bag Label Scan3792538

Lara Fowler NHS: 9728271735 DOB: 17/01/2020 Age: 5

Address: 1 Lilac Avenue, Scunthorpe, S Humberside, DN16 1JG

Dispensing Label4142676|8689983|0|2

Product Scan010506029274011921M1|

Correct Patient
Item is on Prescription
Product Expiring in 32 Days
EXPIRY DATE
28 Oct 2025

Expiring Product - [ESC to close]

This Product is Expiring in 32 Days.
Do you wish to hand out this Medication?

YesNo

Scanned : 0 / 56

Scanned : 0 / 21

Take One Daily

Checked Label

Next Item

Next Patient

Confidential: Personal Data about a patient. 2025 RxWeb.

Customer Number : COH01

Audible Alerts

Whilst using Accuracy Checker, to support the Green Tick/Red Cross system, we have enabled an audio alert.



VTM NMS Flagging

We have made a change to how RxWeb identifies a medicine as qualifying for an NMS. The previously list provided by the NHS in 2021, was a list of BNF codes, which meant we flagged off BNF codes but relied on the dm+d BNF category for items being correct, which in our experience wasn't always perfect.

The NHS has now provided a new NMS List by VTM. This will go live on the 29th October and will be applied to your systems in the background on the day. This will include flagging patients with depression on certain medicines.

VTM being for example:

- Imidapril Hydrochloride
- Irbesartan
- Irbesartan with Diuretic
- Lisinopril
- Lisinopril with Diuretic

In the new version the identification of NMS should be greatly improved using the new NHS VTM List.

Therefore, if any item is dispensed to a patient from the subset of an NMS VTM, if there is no item of that VTM and form in the patients RxWeb PMR, it will flag as an NMS.

For example:

- If a patient who has never had Atenolol before has Atenolol 25mg, it will flag as an NMS.
- If the patient then has a strength change to Atenolol 50mg, it will **not** flag as an NMS.
- If the patient then has a form change to Atenolol 25mg/5ml oral solution, it will flag as an NMS.

As and when changes are made to the NHS VTM List, these will be updated in RxWeb.

VTM Advisory Notes – Group Function

We have added a new function under Group Admin whereby you can add a Note at VTM level for all branches in the group.

In Group Admin, under Drugs >> Drug Management there is a new button called VTM Note.

This opens a pop-up where you can do a search by VTM Name. e.g. Bendroflumethiazide, then add a note.

This note will then be automatically printed whenever any medicine under the VTM is dispensed.

Name	Note
Bendroflumethiazide	Yes
Bendroflumethiazide + Potassium	

VTM Note
This is a VTM note that Julian has added against a line so we can test new functionality.

- Drug Name
- Note
- Patient
- Date

Bendroflumethiazide 2.5mg tablets
This is a VTM note that Julian has added against a line so we can test new functionality.

Mr Jaipreet Chandha 25/09/25

Patient Matching Changes

In the EPS Queues for **To Be Checked** and **To Be Dispensed** there is a new column called Pat/M, which shows if the Patient in the queue is 'matched'?

What do we mean by Matched?

As per EPS specification when we download a prescription, we attempt to use the 13 patient fields provided to link a patient to the local database. When these elements are identical, we consider the patient to be a **FULL MATCH**. If the EPS script is matched to a local record, it offers many benefits including:

- Ability to use the Patient Scripts View button
- Showing a patients PMR
- Adding notes
- Clinical Check results based on the patients previous dispensing
- One-Click Check results
- Pulling in from the local record such as Delivery Patient
- Helps new sites where most patients would not have a match

Prescription Queue

Barcode: Patient:

Show me: **To be Checked**

< > For: **Week**

From: 18 Sep 2025 To: 25 Sep 2025

Show: All ☒ ACU ☐ eRD ☐ RPT ☐ Unmatched ☐ 37 results found (113 items)

Patient	Pat/M	Age	Prescription Number	P	Items	A/R	Issue	eRD Due	Prescribed	Del
Abby Milmin	No	57	77EBB0-A20047-1C4C7G	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Cindy Kirkus	No	10	002FE6-A20047-1C5357	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Louisa Haynes	No	45	4C8E86-A20047-1C4C37	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Daphne Manley	No	48	143974-A20047-1C4BF1	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Cindy Kirkus	No	10	872D97-A20047-1C537C	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Joy Ovens	No	60	2BC896-A20047-1C4D1E	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Eileen Rush	No	46	24F60F-A20047-1C4C9V	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Cindy Kirkus	No	10	49CFE0-A20047-1C539V	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Stella Swain	No	28	7DBBB9-A20047-1C4B3V	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Lottie Smyth	No	29	0F1727-A20047-1C4B56	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Summer Freear	No	63	7157C3-A20047-1C4D74	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Leah Trask	No	24	47B97A-A20047-1C4B9+	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
George Caton	Yes	34	118772-A20047-1C5798	No	2	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No
Harriot Toal	No	56	59C833-A20047-1C4C12	No	4	eRD	1 of 6	23/09/25	23/09/25 - 00:00	No

Check Script Match Patient Return Rescan View Token Download Details PMR Add Info Refresh

Confidential: Personal Data about a patient. 2025 RxWeb. Customer Number : COH01

Users can now see which patients are unmatched, and they can filter on Unmatched Patients.

This now allows users to match the patients prior to dispensing which brings a lot of benefits. Once the Patient has been matched the script will be 'rechecked' as if the script was a full match on download.

To match a patient, click on Match Patient, a screen will open to Assign the Patient. There are 3 types of Matches.

No Match Found

The patient will be created into the system automatically.

The screenshot shows a software window titled "Assign Patient - [ESC to close]". At the top, it says "Unmatched Patient" followed by "No Match Found" in red. Below this, a message states: "No patient match could be found between the prescription message and RxWeb. The patient details from the prescription have been added to RxWeb." The window is divided into two columns. The left column, "RxWeb Partial Match Details", lists: Name: Mrs Louisa Haynes, Birth Date: 17/12/1979, NHS #: 9736541894, Telephone: (blank), and Address: 100 Ferriby Road, Scunthorpe, S Humberside, DN17 2ER. The right column, "EPS Message Patient Details", lists: Name: (blank), Birth Date: (blank), NHS #: (blank), Telephone: (blank), and Address: (blank). At the bottom, there are three buttons: "Match Patient", "Create New Patient", and "Close".

RxWeb Partial Match Details	EPS Message Patient Details
Name: Mrs Louisa Haynes	Name:
Birth Date: 17/12/1979	Birth Date:
NHS #: 9736541894	NHS #:
Telephone:	Telephone:
Address: 100 Ferriby Road Scunthorpe S Humberside DN17 2ER	Address:

Buttons: Match Patient, Create New Patient, Close

NHS Number Matched

The patient has found a local record that matches on NHS number, you can use Match Patient or Create New Patient.

The screenshot shows a software window titled "Assign Patient - [ESC to close]". At the top, it says "Unmatched Patient" followed by "NHS Number Matched." in red. Below this, a message states: "The following patient was matched to RxWeb using the Patient NHS Number. To select the patient we have matched it too, click **Match Patient**. Or, to create a new patient based on the information received in the EPS message click **Create New Patient**." The window is divided into two columns. The left column, "RxWeb Partial Match Details", lists: Name: Ms Sarita Sanzgiri, Birth Date: (blank), NHS #: 9453531278, Telephone: (blank), and Address: (blank). The right column, "EPS Message Patient Details", lists: Name: Ms Sarita Sanzgiri, Birth Date: 02/07/1990, NHS #: 9453531278, Telephone: (blank), and Address: 52 Marton Drive, Billingham, Cleveland, TS22 5BD. At the bottom, there are three buttons: "Match Patient", "Create New Patient", and "Close".

RxWeb Partial Match Details	EPS Message Patient Details
Name: Ms Sarita Sanzgiri	Name: Ms Sarita Sanzgiri
Birth Date:	Birth Date: 02/07/1990
NHS #: 9453531278	NHS #: 9453531278
Telephone:	Telephone:
Address:	Address: 52 Marton Drive Billingham Cleveland TS22 5BD

Buttons: Match Patient, Create New Patient, Close

Patient Details Matched

The patient has found a local record that matches on some of the patient details, you can use Match Patient or Create New Patient.

Assign Patient - [ESC to close]

Unmatched Patient

Patient Details Matched.

The following patient was matched to RxWeb using the Patient NHS Number.
To select the patient we have matched it too, click **Match Patient**
Or, to create a new patient based on the information received in the EPS message click **Create New Patient**.

RxWeb Partial Match Details	EPS Message Patient Details
Name: Mr Cheng Chiu	Name: Mr Cheng Chiu
Birth Date: 12/10/2002	Birth Date: 12/10/2002
NHS #:	NHS #: 9453530743
Telephone:	Telephone:
Address: 60 Darlington Road Stockton-On-Tees Cleveland TS18 5ER	Address: 60 Darlington Road Stockton-On-Tees Cleveland TS18 5ER

Match Patient

Create New Patient

Close

Managed Nomination

There is a new option for Pharmacies to manage nominations for the patients they dispense too. If enabled in the system configuration. You will have a new check box in the Patient Details screen.

Days of the week to send down	Mon, Tue, Wed, Thu, Fri
Hours of the day to send down	0900-1800
Managed Nominations	Yes
Value	Yes

As detailed previously RxWeb queues a nomination check for any patient that you dispense an EPS repeat prescription too. This 'System' check takes place 14 days after dispensing. The new option means, should a Pharmacy have consent from a patient to manage their nomination, you can check the Nomination Management Consent box. Then where a system check takes place, if the resulting pharmacy is not yourself, the system will automatically update the pharmacy back to yourself.

☐ Delivery Patient
☐ SMS Consented 
☒ Nomination Management Consent
Clone Patient Update Patient
Customer Number : COH01

Patient Insights

A regular ask from users is the ability to create a list of patients based on specified criteria.

We have added a new function called Patient List Generator which can be found off the Reporting menu.

You won't be able to retrieve any data until you have specified at least one filter. You can return a list based on

- Age
- Sex
- Mobile (Yes/No)
- Email (Yes/No)
- Delivery Patient (Yes/No)
- SMS Consent (Yes/No)
- Drug Dispensed (or not)

Notes:

1. It will only return patients dispensed to in last 2 years.
2. Drug Dispensed (or not) will look back at last 365 Days.

The results can be copied to clipboard and pasted into an external program.

Patient Insights

AgeIs Older than59

MobileYes

Email--Please Select--

Delivery--Please Select--

SMS Consent--Please Select--

Dispensed History

Was DispensedAMP Named

Gender

☐ Is Male☒ Is Female

☐ Is Not Specified☐ Is Not Known

7 Patients FoundRetrieve Data

Last Name	First Name	Middle Initial	Gender	DOB	NHS Number	Address 1	Address 2
Arora	Daljeet	Kaur	Female	10/05/1925	9453531502	10 Anlaby Close	Billingham
Eagles	Lilian	Gail	Female	14/11/1957	9727981100	2 Elizabeth Close	Crowle
Fair	Connie		Female	17/02/1957	9693071778	17 Castle Dyke West	Barton-Upon-Humber
Heaton	Nadia	Jackie	Female	05/07/1939	9727981070	4 Cambridge Avenue	Scunthorpe
Inskip	Freda		Female	26/12/1930	9727981089	1 Fox Street	Scunthorpe
Jafferbhoy	Manisha	Vela	Female	13/10/1948	9453531383	135 Dumbarton Avenue	Stockton-On-Tees
Khokar	Salal		Female	05/09/1932	9453531510	37 Kennedy Gardens	Billingham

Reset Form

Copy to Clipboard

Edit Patient

EPS2 Auto-Claim

We have added a new function called Auto-Claim EPS2, something we have been asked for by many users. Where an EPS prescription is **marked as collected** and the dispense notification is sent to the spine, we have now automated the sending of the EPS2 claim message. This should only be used where users marking as collected signifies that the prescription has been collected or delivered to the patient.

Note: Prescriptions requiring an IP Endorsement, will not auto-send

To enable this feature, please go to System and then System Configuration. Click the Branch Config' button (top right) and then set the Category and Sub Categories as below. You can then set the Auto-Claim EPS2 configuration to YES and tick 'Apply to all users at this branch'.

RxWeb Configuration - Branch Configuration

User Config

Categories Dispensing

Sub Categories All

RxWeb Setting	Currently set to	Config Description
Action "On Dispense"	Open Print Form	This will decide what happens when the dispense button is clicked
Allow the use of RTEC	Yes	Allow the Use of RTEC
Allow Warnings To Be Amended	Yes	When adding drugs allow warnings to be changed
Auto Combine Spares When Less Than (%)	40	This percentage will be used against the pack size of
Auto-Claim EPS2	Yes	Auto-Claim EPS2
Automated EPS2 Downloads (Daily)	Yes	Automated EPS2 Downloads (Daily) during 8am - 8 p
Automated EPS2 Downloads (Daily) time interval	10 Minutes	Automated EPS2 Downloads (daily)
Automated Overnight EPS2 Downloads	Yes	Automated Overnight EPS2 Downloads
Automatic Owing Label Based On Stock Value	No	If the current stock level of an item is less then prescri
Automatically Assign Full Patient Match (Scotland)	Yes	If the download patient has an exact match in the loc
Chargeable Script Percentage Markup (%)	50	Percentage markup to apply to chargeable scripts - e
Check for incomplete scripts	Yes	Prompt for incomplete scripts for a patient at the end
Claim Amend Functionality	Enabled	Enable\Disable Claim Amend Functionality.

Value Yes

Update

☒ Apply to all users at this branch

Prescription Queue

Barcode

Patient

☐ Get all issues of this script that are Claimed

Patient Scripts

Show me

Claimed

<

>

For

Today

From

24 Sep 2025

To

25 Sep 2025

7 results found (14 items)

Patient	Prescription Number	Issue No.	Age	Items	Exemption	Prescribed	Dispensed	Claimed
Taylor Wedde	7D68F0-A82003-1952BR	5 of 6	12	2	Exempt: A	27/05/25	25/09/25	25/09/25
Jaipreet Chandha	14F23C-A81001-134B50	5 of 6	12	2	Exempt: A	27/05/25	25/09/25	25/09/25
Debbie Tailor	4E0AF7-C81007-00001Z	4 of 6	74	2	Exempt: A	27/05/25	25/09/25	25/09/25
Veenapani Santhanakrishnan	8BC7FA-C82008-43687T	5 of 6	102	2	Exempt: A	27/05/25	25/09/25	25/09/25
Lucius Corbett	83EC4C-C81007-00001B	5 of 6	77	2	Exempt: A	27/05/25	25/09/25	25/09/25
Lucius Corbett	27C0E8-C81007-00001+	5 of 6	77	2	Exempt: A	27/05/25	25/09/25	25/09/25
Janel Pedersen	7BADAD-A82003-19527J	4 of 6	12	2	Exempt: A	27/05/25	25/09/25	25/09/25

View Token

Claim Amend

Add. Info

Refresh

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Customer Number : COH01

Patient Scripts

Show me

Claimed

Barcode

Patient

> F

Fo

For Today

From

24 Sep 2025

To

25 Sep 2025

7 results found (14 items)

[illegible][View Token](#)

Claim Amend

Add. Info

Refresh

Confidential: Personal Data about a patient. 2025 RxWeb.

Customer Number : COH01

Claim Restricted List

You can specify which Exemptions you would like the system to auto-claim. The configuration is under Dispensing.

Auto-Claim EPS2	No
Exemptions Claim List	All

All

Means prescriptions of any exemption will be auto claimed.

Restricted List

Means only prescriptions of the following exemption will be auto claimed.

- Age Exempt
- RTEC Exempt
- Welsh Exempt
- CC/FS Exempt

This configuration also controls the behaviour in Scan2Claim.

Group TO BE CLAIMED View

We have added a new function in Group Admin that enables you to view the TO BE CLAIMED queue of any branch in your group. This can be found as Group Claim under the Reporting option.

The functionality here is restricted compared to the Branch View.

You can select the Branch and Date range.

Group View

Columns are same as the branch view, but the only functions you have in the group view are Claim & View Endorse.

Branch Claim

BranchCOHENS QA

<> ForToday

From24 Sep 2025To25 Sep 2025

Patient	Age	Exemption	IP Req	Items	A/R	Issue	Prescribed	Dispensed	Collected	Days to Arc	Prescript
Jojo Stenhouse	41	Not Exempt	No	1		3 of 4	23/09/25	24/09/25	24/09/25	178	5EB385
Donald Vos	41	Not Exempt	Yes	4		4 of 6	27/06/25	25/09/25	25/09/25	179	3C5453
Donald Vos	41	Not Exempt	Yes	4		3 of 6	27/06/25	24/09/25	24/09/25	178	3C5453
Lizbeth Knivetton	41	Not Exempt	No	1		5 of 6	09/06/25	25/09/25	25/09/25	179	6550D2
Diggory Millar	34	Not Exempt	No	1		5 of 12	09/06/25	25/09/25	25/09/25	179	985505
Topaz Elleker	34	Not Exempt	No	2		5 of 12	09/06/25	25/09/25	25/09/25	179	691511
Ramswaroop Kirmani	30	Not Exempt	No	2		4 of 6	27/05/25	25/09/25	25/09/25	179	6ED2B1
Pooran Nasir	40	Not Exempt	No	2		4 of 6	27/05/25	25/09/25	25/09/25	179	8D108C
Brianna Lund	46	Not Exempt	No	2		4 of 6	27/05/25	25/09/25	25/09/25	179	41CF8F
Lucius Corbett	77	Exempt: A	Yes	2		5 of 6	27/05/25	25/09/25	25/09/25	179	17B2E8
Lucius Corbett	77	Exempt: A	Yes	2		5 of 6	27/05/25	25/09/25	25/09/25	179	4F660C
Jayna Wynyard	46	Not Exempt	No	2		5 of 6	27/05/25	25/09/25	25/09/25	179	02DB87
Kacey Brittle	24	Not Exempt	No	2		5 of 6	27/05/25	25/09/25	25/09/25	179	72D04F
London Gaeta	31	Not Exempt	No	2		5 of 6	27/05/25	25/09/25	25/09/25	179	1E681F
Conor Eoesimba	23	Not Exempt	No	2		5 of 6	27/05/25	25/09/25	25/09/25	179	408A7A

26 results found

ClaimView EndorseRefresh

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Branch View

Prescription Queue

Patient ScriptsShow meTo be Claimed

Barcode

Patient

<> ForToday

From24 Sep 2025To25 Sep 2025

☐ Get all issues of this script that are To Be Claimed

Select☒ None☐ All☐ Age Exempt☐ RTEC Exempt

26 results found (53 items)

Patient	Age	Exemption	Items	A/R	Issue	IP Req	Prescribed	Dispensed	Collected	Days to Arc	Prescript
☐ Jojo Stenhouse (D)	41	Not Exempt	1	eRD	3 of 4	No	23/09/25	24/09/25	24/09/25	178	5EB385
☐ Donald Vos	41	Not Exempt	4	eRD	4 of 6	Yes	27/06/25	25/09/25	25/09/25	179	3C5453
☐ Donald Vos	41	Not Exempt	4	eRD	3 of 6	Yes	27/06/25	24/09/25	24/09/25	178	3C5453
☐ Lizbeth Knivetton	41	Not Exempt	1	eRD	5 of 6	No	09/06/25	25/09/25	25/09/25	179	6550D2
☐ Diggory Millar	34	Not Exempt	1	eRD	5 of 12	No	09/06/25	25/09/25	25/09/25	179	985505
☐ Topaz Elleker	34	Not Exempt	2	eRD	5 of 12	No	09/06/25	25/09/25	25/09/25	179	691511
☐ Ramswaroop Kirmani	30	Not Exempt	2	eRD	4 of 6	No	27/05/25	25/09/25	25/09/25	179	6ED2B1
☐ Pooran Nasir	40	Not Exempt	2	eRD	4 of 6	No	27/05/25	25/09/25	25/09/25	179	8D108D
☐ Brianna Lund	46	Not Exempt	2	eRD	4 of 6	No	27/05/25	25/09/25	25/09/25	179	41CF8F
☐ Lucius Corbett (D)	77	Exempt: A	2	eRD	5 of 6	Yes	27/05/25	25/09/25	25/09/25	179	17B2E8
☐ Lucius Corbett (D)	77	Exempt: A	2	eRD	5 of 6	Yes	27/05/25	25/09/25	25/09/25	179	4F660C
☐ Jayna Wynyard	46	Not Exempt	2	eRD	5 of 6	No	27/05/25	25/09/25	25/09/25	179	02DB87
☐ Kacey Brittle (D)	24	Not Exempt	2	eRD	5 of 6	No	27/05/25	25/09/25	25/09/25	179	72D04F

EditClaimView EndorseScan2ClaimWithdrawView TokenExemptionAdd InfoRefresh

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IP Required Column in TO BE CLAIMED

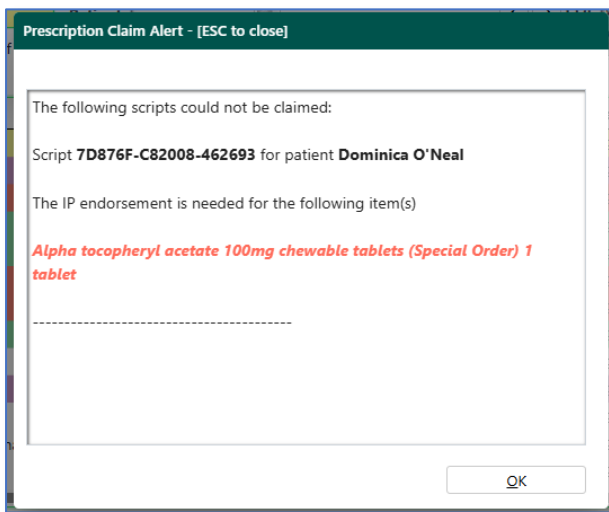
When sending a claim message in RxWeb there is logic in place that where the dm+d item selected has no price, you will be asked to add a price so that a claim can be submitted.

Page 14 of 19

Classification: Confidential

This is to support NHSBSA guidance.

If a non-Part VIII generic VMP is prescribed and the AMPP being supplied has no price in dm+d then an invoice price endorsement must be returned.



We have added a column so users can visibly see which of the scripts in there queue require an IP Endorsement and will cause the above pop-up.

Prescription Queue

Patient Scripts Show me To be Claimed

Barcode [] Patient []

☐ Get all issues of this script that are To Be Claimed

Select ☒ None ☐ All ☐ Age Exempt ☐ RTEC Exempt

From 18 Sep 2025 To 25 Sep 2025

342 results found (678 items)

Patient	Age	Exemption	Items	A/R	Issue	IP Req	Prescribed	Dispensed	Collected	Days to Arc	Prescripti
☐ Jojo Stenhouse (D)	41	Not Exempt	1	eRD	3 of 4	No	23/09/25	24/09/25	24/09/25	178	5EB385-
☐ Dann Cone (C) (D)	31	Exempt: E	1	ACU		No	19/09/25	22/09/25	22/09/25	176	052290-
☐ Jojo Stenhouse (D)	41	Not Exempt	1	ACU		Yes	19/09/25	22/09/25	22/09/25	176	876779-
☐ Barney Scales (D)	75	Exempt: A	1	eRD	of 6	No	19/09/25	22/09/25	22/09/25	176	277929-
☐ Denis Parker-Tonge (D)	38	Exempt: CC	1	ACU		No	18/09/25	19/09/25	19/09/25	173	447C73-
☐ Channele Hellon	12	Exempt: A	2	ACU		No	18/09/25	22/09/25	22/09/25	176	89B472-
☐ Cordula Saadaniallali	43	Not Exempt	1	eRD	1 of 6	No	18/09/25	22/09/25	22/09/25	176	2EACA3-
☐ Dominica O'Neal (M) (D)	88	Exempt: A	1	ACU		Yes	17/09/25	22/09/25	22/09/25	176	7D876F-
☐ Lalla Mountfield	44	Not Exempt	1	RPT		No	17/09/25	18/09/25	22/09/25	176	139373-
☐ Delice Rumney (D)	30	Not Exempt	1	eRD	1 of 6	No	17/09/25	22/09/25	22/09/25	176	72606F-
☐ Norah Delabere	33	Not Exempt	1	RPT		Yes	12/09/25	17/09/25	18/09/25	172	6C408D
☐ Jojo Stenhouse (D)	41	Not Exempt	1	eRD	1 of 6	No	12/09/25	22/09/25	22/09/25	176	4E06E8-
☐ Quincy Donin (D)	38	Not Exempt	1	eRD	1 of 6	No	12/09/25	22/09/25	22/09/25	176	2EA6F3-

Edit Claim View Endorse Scan2Claim Withdraw View Token Exemption Add. Info Refresh

Confidential: Personal Data about a patient. 2025 RxWeb. Customer Number : COH01

FP34 Changes

We have revamped the FP34 Screen.

Originally this screen was developed prior show a count of scripts prescribed between Date A and Date B. We have developed several reports that give more detail around EPS2 Payment Month.

For ease of access the data from the FP34 Financial Reports has been moved into this screen.

You can select a month from the drop down. *Current month and previous 5 months.*

Click on Submit, and the data will be returned.

EPS2 Data

This is claimed data that falls in the payment month based on when dispensed (notified) and claimed.

Non EPS2 Data

This is Manual (or EPS1), paper-based items dispensed in the month selected

FP34 Reports

EPS2 Data

	Items	Forms
Claimed	1647	901
Exempt	1119	609
Not Exempt	528	292
Charges	535	

September 2025

September 2025

August 2025

July 2025

June 2025

May 2025

April 2025

Not Exempt

Charges

FP34PCD

26	26
30	
0	0

Submit

Confidential: Personal Data about a patient. 2025 RxWeb.

Customer Number : COH01

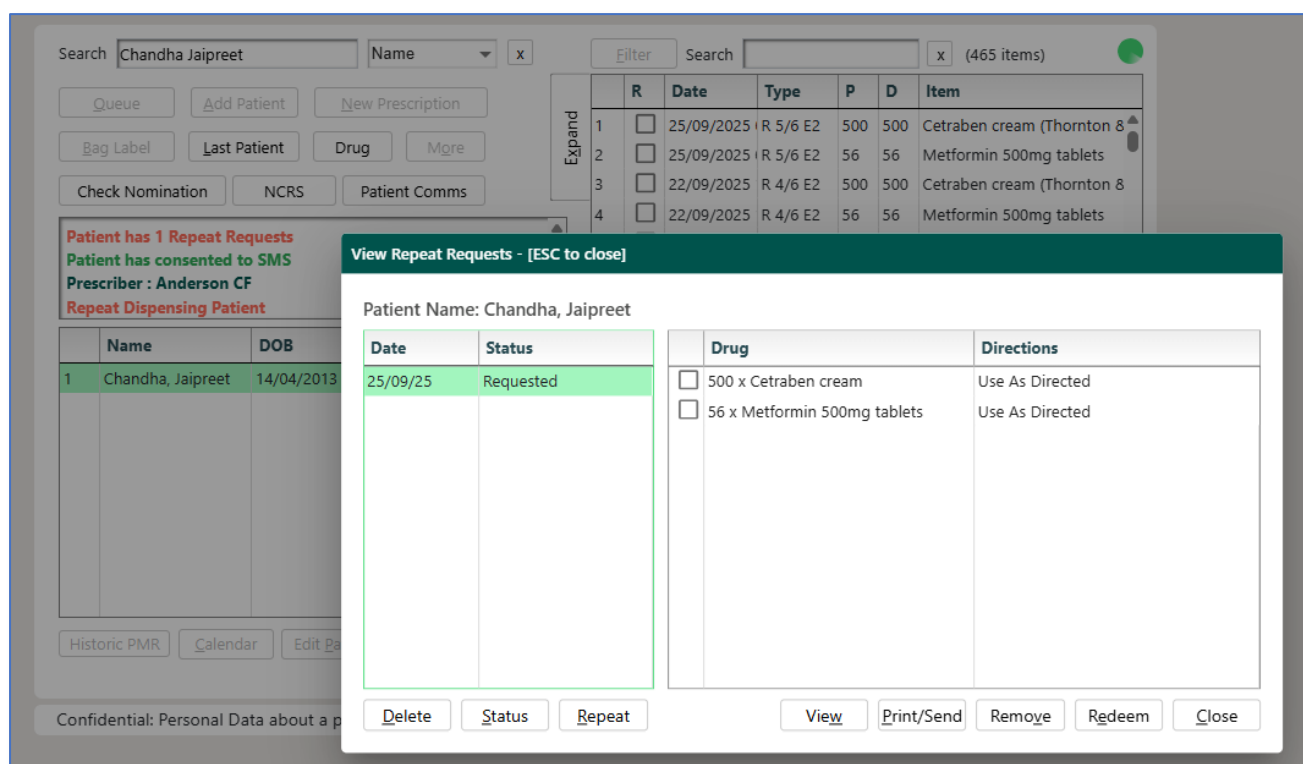
Patient Name on Drug Note

When printing a Patient Item Note, this will now print the patients name and date on the label.

Auto-Archiving of Repeat Requests

RxWeb will now automatically remove all requests over 6 months old. Previously we displayed all historic requests, and some users had requests in the hundreds.

Where you generate a Repeat Request the expectation would be, you'd receive a script from the GP promptly. The system will look tidier by only storing requests made in the past 6 months, as well as making the screen below load quicker.



The screenshot shows the RxWeb interface for patient Chandha Jaipreet. The main window displays a list of repeat requests with columns: R, Date, Type, P, D, and Item. The list shows four requests, all with a status of 'Requested' and a date of 25/09/2025. The items are Cetraben cream (Thornton 8) and Metformin 500mg tablets. A modal window titled 'View Repeat Requests - [ESC to close]' is open, showing a detailed view of the repeat requests for the same patient. The modal window has a table with columns: Date, Status, Drug, and Directions. The table shows two requests, both with a status of 'Requested' and a date of 25/09/25. The drugs are 500 x Cetraben cream and 56 x Metformin 500mg tablets, both with directions 'Use As Directed'. The modal window also includes buttons for Delete, Status, Repeat, View, Print/Send, Remove, Redeem, and Close.

R	Date	Type	P	D	Item
1	25/09/2025	R 5/6 E2	500	500	Cetraben cream (Thornton 8
2	25/09/2025	R 5/6 E2	56	56	Metformin 500mg tablets
3	22/09/2025	R 4/6 E2	500	500	Cetraben cream (Thornton 8
4	22/09/2025	R 4/6 E2	56	56	Metformin 500mg tablets

Date	Status	Drug	Directions
25/09/25	Requested	☐ 500 x Cetraben cream	Use As Directed
		☐ 56 x Metformin 500mg tablets	Use As Directed

One-Click Print Interactions

On the One-Click screen we have now added the ability to print High Interactions out.

The screenshot shows a web interface with a dark green header. Below the header, there are two sections. The first section is titled "0 High Priority Patient Notes" in green text, followed by a "Print" button with a checkbox. Below this is a large empty rectangular box. The second section is titled "2 High Interactions" in red text, followed by a "Print" button with a checked checkbox. Below this is a scrollable list of interactions. The first interaction is titled "Action Required" in red text and describes a likely interaction between RIFAMPICIN and METFORMIN.

0 High Priority Patient Notes ☐ Print

2 High Interactions ☒ Print

Action Required
Likely interaction of RIFAMPICIN in Rifampicin 150mg capsules increasing the GASTRO-INTESTINAL ABSORPTION of METFORMIN HYDROCHLORIDE in Metformin 500mg

Changes Around Mobile Login

Logging on to the RxWeb mobile app has been moved.

Previously we had an option that enabled customers to use Bag Manager within RxWeb. From this screen users could access the mobile session QR Code.

The Mobile Login has now been moved to an Icon on the Homescreen meaning should anyone need to log in our Mobile App, they can do it quickly whilst being on any screen.

The screenshot shows the RxWeb mobile app interface. At the top, there is a header with the RxWeb logo, a mobile phone icon, and a "Call support on 020" button. Below the header, there is a navigation bar with links to "Prescriptions", "Services", "HubRx", "Patients", and "CareHome". The main content area is titled "Prescription Queue" and contains a "Barcode" input field, a "Patient" input field, and a "Show" filter section with checkboxes for "All", "ACU", "eRD", "RPT", and "Unmatched". Below the filter section is a table with patient information. A "Mobile Login - [ESC to close]" modal is open, displaying a QR code.

RxWeb

Call support on 020

Branch: COHENS QA
Resp. Pharmacist: - Shane Donohu

Prescriptions Services HubRx Patients CareHome

Prescription Queue

Barcode Patient

Show All ☒ ACU ☐ eRD ☐ RPT ☐ Unmatched ☐

Patient	Pat/M	O-C	Age	Presc
Jojo Stenhouse (D)	Yes	No	41	5EB385
Cindy Kirkus (C)	Yes	No	10	5FB56A

Mobile Login - [ESC to close]

QR Code

RxWeb App Changes

The RxWeb App is changing. It will not longer be called BagTraker and we are adding additional functionality into it to allow you to success features from the desktop application on your mobile devices.

These include:

- Collect & Claim in the App
- Nomination Lookup/Set in the App
- Token View in the App
- Picklist Generator in the App

Bag Location in Patient Script View

We have fixed a bug whereby Items in a storage location were not showing the location name in the Patient Script View screen.

Dispense View Items									
Dispensed Scripts									
Script ID	Items	A\R	Issue	Prescribed	Due Date	P	Dispensed Date	Script Status	Location
4300D8-B83002-000016	1	ACU		09/06/25		No	18/09/25		ABC, FRIDGE
View Items									

Various Minor Cosmetic & Navigation Changes and Bug Fixes

Various minor changes to the application and some navigation/bug fixes have been addressed.

Additional Reports/Changes

There have been some new reports added to RxWeb as requested by customers, or modifications made to existing ones (e.g. Additional Columns). Please note these changes could occur outside of a release cycle.

Back-End Updates

Various updates have been made to the back end of RxWeb. This is ongoing work behind the scenes to improve technology, performance, and security of the system.

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