

RxWeb

Clanwilliam
HEALTH



Your
connected
pharmacy





A little about RxWeb...

RxWeb is an innovative and unique web-based Patient Medical Record (PMR) system suitable for all pharmacy types including independents, groups, and large corporate organisations.

Designed to cater to the needs of a busy pharmacy, RxWeb provides users with a secure, flexible and highspeed solution to effectively manage every aspect of their pharmacy.

Not only is RxWeb easy to use and cost effective, but we also pride ourselves on being the perfect partner for your business. Say goodbye to hidden costs and multiple complex contracts for your hardware and software. We offer a simple approach so that you can focus on the delivery exceptional care and service to your patients.

RxWeb is part of Clanwilliam. From pharmacy to GP solutions, hospital to aged care, analytics, and education to messaging platforms, Clanwilliam helps pharmacists, clinicians, healthcare organisations and patients across the world.

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RxWeb has been our trusted PMR partner since 2014. In that time, we have worked closely with them to create the ideal solution for our business. They have shown a huge commitment to innovation and freeing up our pharmacy teams to concentrate on the delivery of quality care and service.

Mike O'Donnell
Managing Director, Browns Pharmacy

Why choose RxWeb?

Before we get too deep into the capabilities of RxWeb, let us give you a summary of what makes RxWeb stand out from other offerings in the market:

Cloud Based Technology

All the benefits that come with cloud-based solutions. Centralised access to your patient data from anywhere, at any time. RxWeb is a hosted solution providing you with automatic system updates, real time backups, disaster recovery all managed from our UK based, NHS approved partnership with CDW data centres.

Fast and Innovative

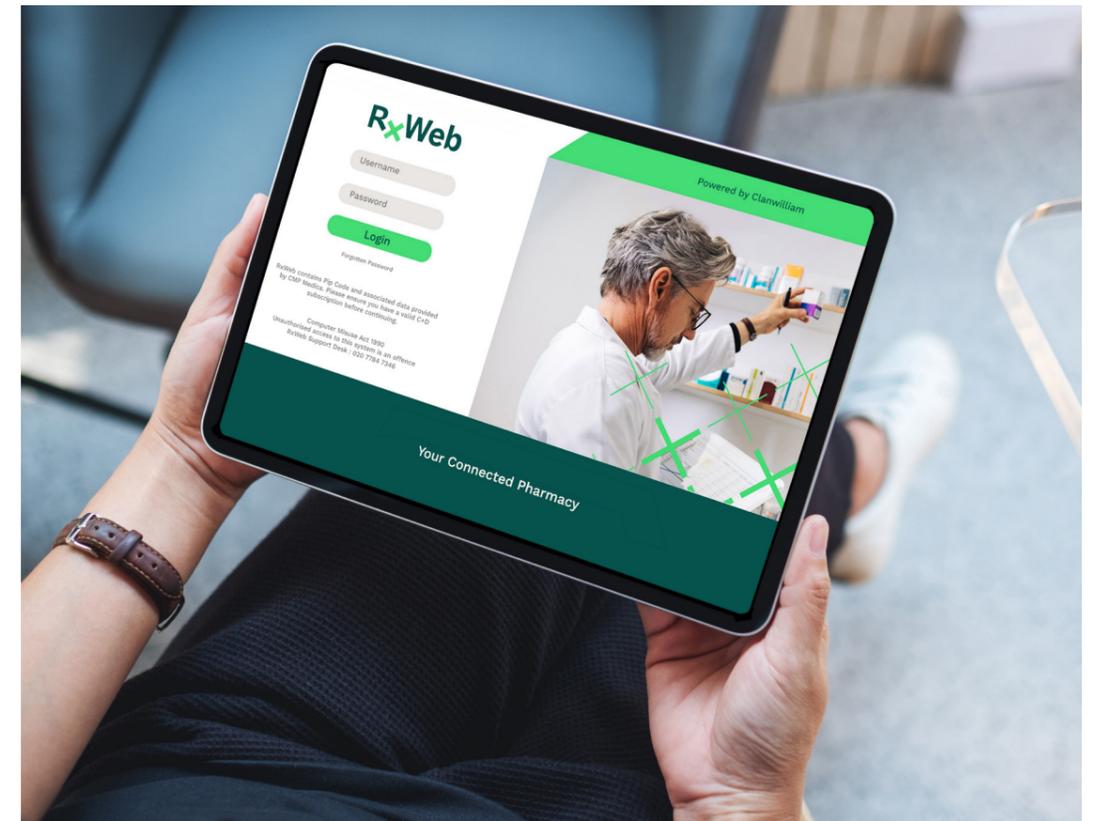
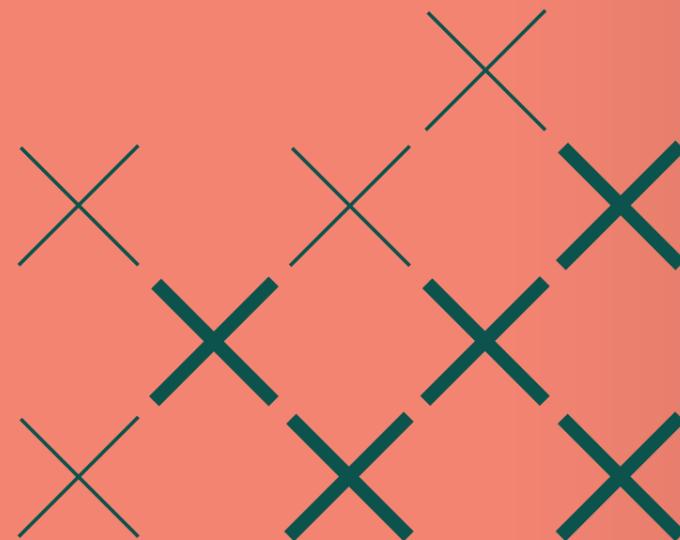
Following a full system rewrite in 2020 to HTML5, RxWeb has become the most innovative PMR system in the UK. You can expect consistent and regular system updates containing new functionality and useful upgrades all of which with a focus on improving efficiencies.

Reliable and proven

Since our complete system rewrite to HTML5 in 2020 we have delivered >99.99% service availability to our customers making us the market leader in reliability.

Accuracy & Clinical Checking

The next iteration of One-Click dispensing is here. We have introduced accuracy and clinical checks to our dispensing workflows which have dramatically improved dispensing processes.



RxWeb Patient Services App

Purpose built application and desktop functionality offering in person or video consultations to manage, record and claim for services provided.

Enterprise functionality

We offer Hub and Spoke functionality and a Head Office module which gives pharmacy groups complete control on all aspects of their business. Intuitive Group reporting through our reporting tool Spectrum and the ability to place orders from your own warehouse before any cascades to wholesalers.

No N3 connection required

Choose your own broadband provider for the best speeds and better connections.

6 software licences included

Install RxWeb on 6 separate machines at no additional cost. This gives you the ultimate flexibility to work in the way that suits you.

Automated Text Facility

Scan a bag label or use our Bag Tracker App to alert patients that their items are ready for collection.



Dispensing

RxWeb is built to be fast, easy-to-use, and flexible. Our dispensing workflow, One-Click, has been developed with customers to dramatically improve efficiencies within the pharmacy. Our system is also extremely flexible and can be configured to your specific requirements.

Some Dispensing Benefits include:

- > Accuracy Checking
- > Clinical Checking
- > Trusted Dosages Directions
- > Real Time Exemption Checking
- > High Speed EPS2 Dispensing.
- > Methadone Instalment Dispensing.
- > Barcode Scanning for Quick and Safe Dispensing.
- > DM+D Database.
- > Electronic Repeat Requests.
- > Barcoded Bag Labelling.



Ordering

We believe that you should never feel restricted by your PMR system and should always be able to choose what is best for you, your team and pharmacy. Users can create as many ordering pads as they like and our easy drag and drop feature provides you with the flexibility to change supplier for any product.

You can set-up ordering rules including a stock threshold limit, one in and one out and supplier cascade system as well as manual ordering.

RxWeb works closely with buying groups and wholesalers to provide customers with the freedom to choose where to buy their medication. We have partnerships in place with: DataPlast, Pharmacy Buyer, Cambrian Alliance Group, Victoria, Sigma, Ethigen, Pharmaco, Lexon and Avicenna.

Security

RxWeb provides pharmacies with high-level security to protect patient and pharmacy data. Not only is RxWeb ISO27001 accredited, but we also ensure that all data is stored in highly secure, NHS-approved data centres which are ISO27001 accredited, which is the highest standard of security accreditation available.

Given the nature of RxWeb as a web-based system users also benefit from security perspective. Every key stroke, screen touch or mouse movement is automatically backed up in real-time, so in the event of any failure, your system is backed up to the last action you completed, not the last back-up you created. RxWeb is fully GDPR compliant.

RxWeb uses the latest hardware technology, and the system continues to exceed the needs of pharmacies, while providing you with the peace of mind that your data is kept in a secure, stable and robust system.



Reporting

It is extremely important for any business to keep track of performance and pharmacies should be no different. RxWeb comes with detailed reporting capabilities to allow users to assess various areas of the pharmacy's performance including ETP2, finances, patients, prescriptions, suppliers and more.

Reports can be generated for individual pharmacies as well as across an entire pharmacy group.

Spectrum, our purpose-built reporting and analytics tool provides customers with further in-depth business intelligence and automated reporting. Here are just a few examples of what can be done through spectrum:

- > View prescribed and dispensed items by date, region, brand, day and hour.
- > Heat mapping to display your busiest and quietest periods.
- > Brand name versus generic dispensing breakdown.
- > EPS status of scripts by to be dispensed, collected and claimed.
- > Show the number of days before scripts are due to expire.
- > Paid versus exempt breakdowns.
- > Ordering vs Dispensing – packs ordered versus packs dispensed.
- > Stock Report – break down of stock by group, pharmacy, molecule etc.

And much more..

Enterprise Functionality

RxWeb is the perfect PMR for larger pharmacy groups and enterprise operations. Users receive all the benefits of a web-based system including scalability, remote access and automatic updates.

You can efficiently manage all of your pharmacies with our Head Office group management module. This is an essential piece of functionality that helps groups manage each pharmacy branch more efficiently. Benefits include:

- > Head office access to multi-brand data.
- > Brand ordering override.
- > Supplier ordering cascade.
- > Drug usage reporting across branches.
- > Create drug notes/pop-ups.
- > Set endorsing for branches.
- > Group dashboard.
- > QPS, MUR and NMS reporting.
- > Financial reporting across branches.
- > Change ordering rules and share with branches in real time.

Clinical Services

We understand the growing expectation on pharmacists to take a more active role in the delivery of care and key services to patients. We also understand the difficulties in trying to achieve this. Through our clinical services app and functionality, we are working to free up pharmacists so that they can focus on the delivery of exceptional care and service to patients while opening up new revenue streams.

We provide video consultation functionality and everything you need to book, manage, record and claim services provided by your pharmacy.

Productivity Apps

We have a range of productivity apps that promote productivity and efficiencies within the pharmacy. Each of which integrate seamlessly with the desktop version of RxWeb.

RxWeb App

Our RxWeb app currently offers two pieces of functionality. The first of which being, BagTraker. The BagTraker app, allows pharmacies to create multiple storage locations, including shelves, fridges and CD cabinets, for storing bags and medicines.

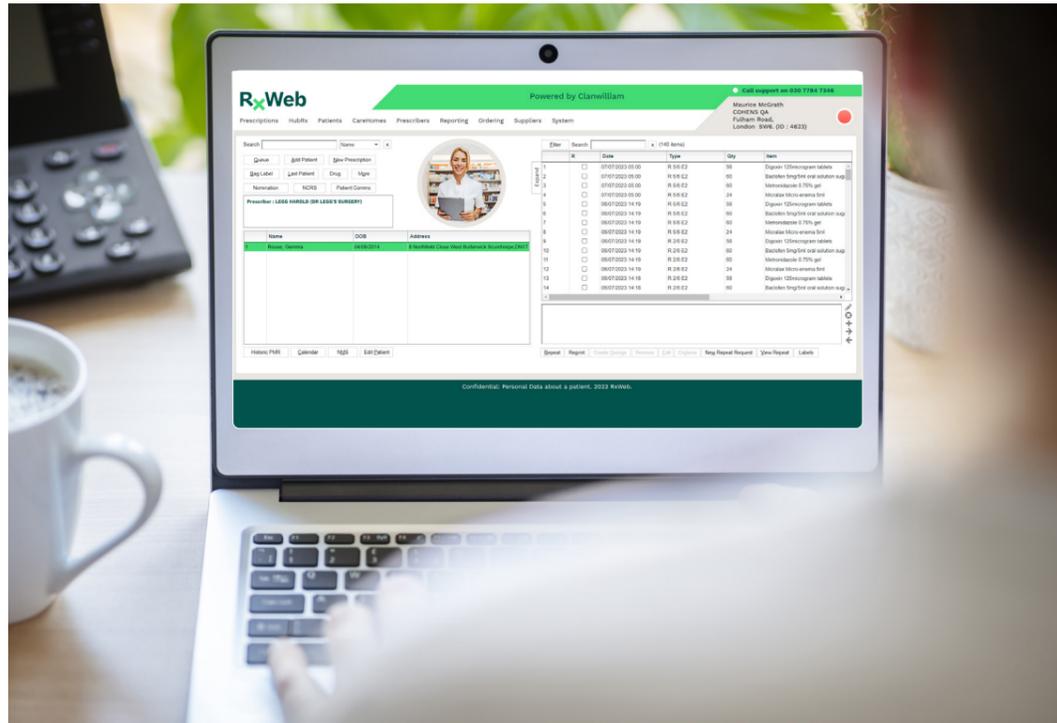
Using the app, pharmacists can scan the barcode for your storage location/s and add the relevant bags, whilst texting their patients and advising them that their meds are now ready to collect. When patient comes to collect, app users can search their name on the app to quickly see where their meds are being stored. This eliminates the time spent searching for medications and reduces wait times for your customers.

This app also contains useful functionality that enables accuracy checking. It allows pharmacists to move around the store with a mobile device to complete dispensing tasks meaning they don't need to be stuck at a terminal.

RxWeb Services

A newly developed app that will enable the provision of quality care to patients. This App will help pharmacists track, manage, record and claim for services delivered.





Patient Communications

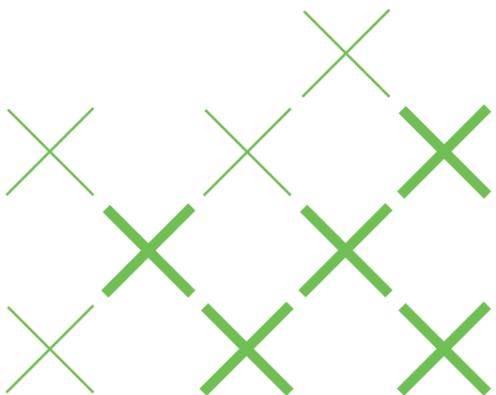
Communicating with patients is a great way to improve your service and build customer loyalty. RxWeb allows you to easily communicate with patients via text message, e-mail or fax. Once you have acquired their contact details you can remind patients to pick up their medication and promote other services offered by your pharmacy such as flu jabs, MURs etc.

Care Homes

RxWeb enables pharmacies to service the needs of care home and community patients in a safe and reliable manner. Quickly and easily dispense to individual patients or an entire care home at the click of button.

Some Benefits Include:

- > Access patient records within the care home.
- > Run monthly reports for all care homes.
- > Upload patient photos to print on MAR charts.
- > Order care home items.
- > Print colour MAR charts and imaged labels.
- > Link to eMAR solutions.
- > Spread care home dispensing through Hub and Spoke.



Hub and Spoke

The integrated RxWeb Hub and Spoke module enables you to manage your pharmacies more efficiently. All your data is stored on our secure servers giving you the flexibility to dispense from one pharmacy and deliver medication to another pharmacy. Using cloud-based technology this can save you time and money by freeing up your resources.

RxWeb is also very excited to be partnered with HubRx. HubRx is helping to transform community pharmacy by developing the UK's first state-of-the-art centralised automated pharmacy for independent pharmacy contractors. Their goal is to free up capacity so that pharmacies can take on more advanced clinical services.

HubRx
Transforming Independent Pharmacy

Integrations

RxWeb integrates with a wide range of third-party partners within the wider healthcare sector, which allows pharmacies to increase dispensing capacity, patient support and profits while reducing their costs.

- > **Dispensing Robots** – Dispense drug packs.
- > **MDS Robots** – Trays for care homes and domiciliary patients.
- > **eMAR Solutions** – Electronic medication administration record (eMAR) charts for nursing homes.
- > **Ordering Systems** – External ordering systems that link to the relevant suppliers and wholesalers.

Support, Training and Installation

We provide exceptional support to our customer base with 95% of support calls answered in 30 seconds or less.

Our installations team will ensure you get up and running on our platform smoothly and swiftly. We will manage the whole process for you including data migration. Our professional trainers will help you and your team get comfortable with the platform and will be close at hand at anytime you need a refresher on the system or a run through of a new piece of functionality.



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T 01280 824 600
E sales@rxweb.co.uk

rxweb.co.uk